Southwestern Ontario Student Transportation Services

Student Transportation Services

- Joint transportation consortium supporting the London District Catholic School Board and the Thames Valley District School Board.
- Incorporated as a separate legal entity in September of 2008.
- Now in its 11th year of operation.

Student Transportation Services

- Home to School
- Charter Services
- Active Travel

2019-2020 Start Up

MAJOR ACTIVITIES DURING START UP

New Student Files to Transportation
5,265

Additional Transportation Services
1,505

Phone Calls
8,530

Contact Us Tickets
1,032

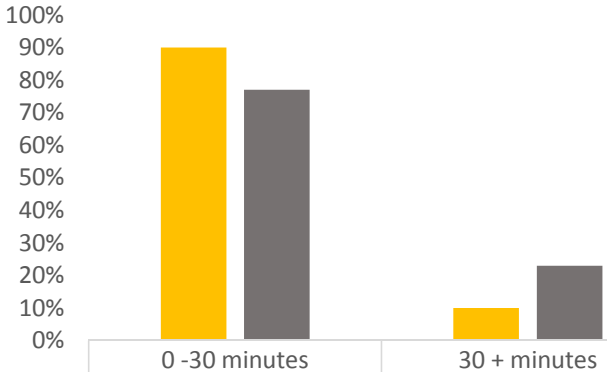
Requests for Bus Stop Review
496

Bus Travel Days
676

2019-2020 Start Up – Home to School Routes

- 1,139 total routes
- 638 full sized buses
- 50,000 + transported students

2018-2019 Home to School Routes



	0 -30 minutes	30 + minutes
Elementary Panel	90%	10%
Secondary Panel	77%	23%

Travel to the School Bus stop

150 m elementary

320 m secondary

Student Safety Focused

- First Time Rider Event

- Route Familiarization Tests

- Safety Demonstration Drills

- On-site School Bus Safety Training Programs

School Bus Safety Week

- October 21 to 25, 2019
- School Bus Driver & Bus Attendant Appreciation Day on October 23
- Safety Demonstration Drills on each bus for students

Active Travel

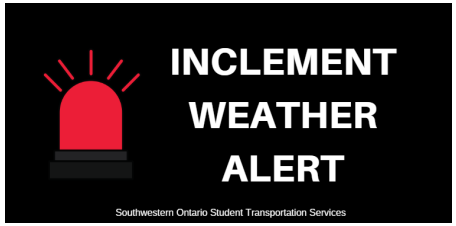
- Elgin, London, Middlesex, Oxford Active and Safe Routes to School partner, Ontario Active School Travel Fund Grant Recipient.
- Healthy, active travel for students promotes good citizenship and plays a vital part of student well-being.
- Safety at school sites through reduced traffic congestion.

Bus Cancellations

- The contractors decide if the service is cancelled due to inclement weather.
- Decisions arising from inclement weather events are posted on the morning of the event by 6:30 AM.
- Notifications are posted on social media and the website.

How do I know if my bus is delayed or cancelled?

- www.mybigyellowbus.ca - know the Bus Run Number
- Notification messages on Twitter and Facebook directing public to check the website.
- Subscribe to email or use BusPlanner Delays app.



Yes, there is an app for that.

- BusPlanner Delays sends push notifications to smartphones.
- Available for school admins, caregivers, students.
- Android and Apple
- Free to use.
- Delay notifications and cancellations.

Presented To:

Thames Valley District School Board, Board of Trustees, September 24, 2019

Presented By:

Maureen Cosyn Heath, Chief Administrative Officer

Southwestern Ontario Student Transportation Services