



Date of Meeting: 2020 Nov 24

Item #: 12.a

REPORT TO:	<input type="checkbox"/> Administrative Council <input type="checkbox"/> Program and School Services Advisory Committee <input type="checkbox"/> Policy Working Committee <input type="checkbox"/> Planning and Priorities Advisory Committee <input checked="" type="checkbox"/> Board <input type="checkbox"/> Other: CPCC
	For Board Meetings: <input checked="" type="checkbox"/> PUBLIC <input type="checkbox"/> IN-CAMERA
TITLE OF REPORT:	Student Transportation 2020-21 Update
PRESENTED BY:	Maureen Cosyn-Heath, Chief Administrative Officer, STS Cathy Lynd, Superintendent of Business Jeff Pratt, Associate Director
PRESENTED FOR:	<input type="checkbox"/> Approval <input type="checkbox"/> Input/Advice <input checked="" type="checkbox"/> Information
Recommendation(s):	N/A
Purpose:	STS presentation re: 2020-21 Update
Content:	Please see attached presentation.
Financial Implications:	
Timeline:	
Communications:	
Appendices:	

Strategic Priority Area(s):

Relationships:	<input type="checkbox"/> Students, families and staff are welcomed, respected and valued as partners. <input checked="" type="checkbox"/> Promote and build connections to foster mutually respectful communication among students, families, staff and the broader community. <input checked="" type="checkbox"/> Create opportunities for collaboration and partnerships.
Equity and Diversity:	<input type="checkbox"/> Create opportunities for equitable access to programs and services for students. <input type="checkbox"/> Students and all partners feel heard, valued and supported. <input type="checkbox"/> Programs and services embrace the culture and diversity of students and all partners.
Achievement and Well-Being:	<input type="checkbox"/> More students demonstrate growth and achieve student learning outcomes with a specific focus on numeracy and literacy. <input type="checkbox"/> Staff will demonstrate excellence in instructional practices. <input type="checkbox"/> Enhance the safety and well-being of students and staff.

Form Revised January 2020

A thick yellow horizontal line with a small downward-pointing arrowhead on the right side.

Southwestern Ontario Student Transportation Services

Student Transportation Services

- Joint transportation consortium supporting the London District Catholic School Board and the Thames Valley District School Board.
- Incorporated as a separate legal entity in September of 2008.

Student Transportation Services

- Home to School
- Charter Services
- Active Travel

2020-2021 Start Up

MAJOR ACTIVITIES DURING START UP



Bus Registration
Forms Processed
36,790



Additional
Transportation
Services
474



Phone Calls
5,413



Contact Us Tickets
2,079



Requests for Bus
Stop Review
300



WWW.MYBIGYELLOWBUS.CA

2020-2021 Home to School Routes

- 1,106 routes system-wide
- 657 full sized buses
- 2019-2020 Ridership was 50,000
- 2020-2021 ridership reduced by remote learners (8%)
- Further 10% of students did not register for bus service

Student Safety Focused

- Route Familiarization Tests
- Safety Demonstration Drills
- School Bus Safety Training Programs



School Bus Safety Week

- Third Week of October each year
- School Bus Driver & Bus Attendant Appreciation Day
- Safety Demonstration Drills on each bus for students

Active Travel

- Elgin, London, Middlesex, Oxford Active and Safe Routes to School partner, Ontario Active School Travel Fund Grant Recipient.
- Healthy, active travel for students promotes good citizenship and plays a vital part of student well-being.
- Safety at school sites through reduced traffic congestion.

Active Travel

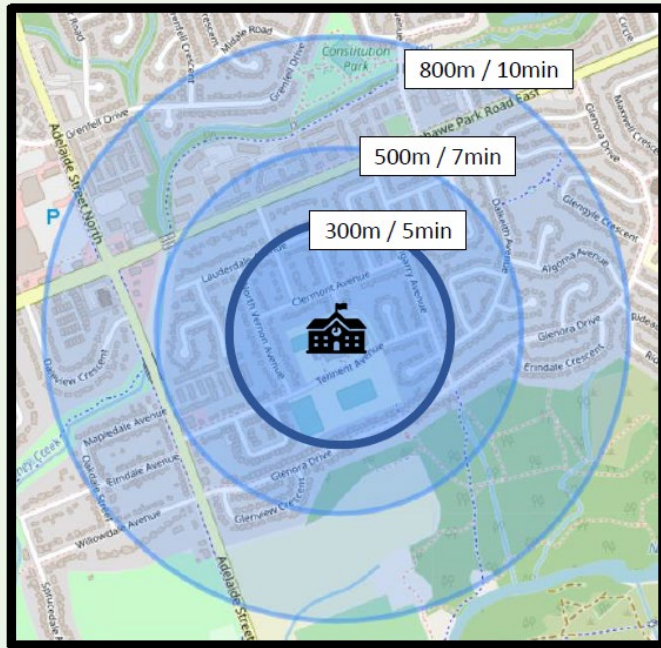
- Active Travel Coordinator established maps for each school in the region to help decrease traffic congestion around school zones and promote active travel as a mode choice.
- Two types of maps were generated:
 - A “ring map” shows timed walk approximations and,
 - a “Drive to 5 map” shows nearby local parking areas where the student could be dropped off and/or picked up within a 5-minute walk to school.
- Walk Zone Maps are available at [mybigyellowbus](https://mybigyellowbus.com)

Active Travel

- The maps were done for September as we prepared to return to school.
- STS communicated with local agencies, municipalities and any private landowners in advance to canvass for support.

Active Travel Map Examples

A. B. LUCAS SS *Walk-A-Block Map*



Let's make the school zone safer for all students by reducing the vehicle traffic at the school. Know a friend who lives inside the circles? Meet them at their house, and walk or roll to school together. Or, find a spot inside the circles where parking is permitted to leave your vehicle and travel from there.

SAFER SCHOOLS START WITH YOU!

BYRON NORTHVIEW PS

Drive-to-Five Location	St Anne's Anglican Church 1344 Commissioners Rd W, London
Distance to School	100 meters
Walking Travel Time	2 min



What is Drive-to-Five? Drive-to-Five locations are designated spaces located within a 5 minute walk from the school. Drive-to-Five locations help to disperse traffic away from the congested school area and create a safer journey to and from school for all.

Bus Delays

- Operational delays occur due to unforeseen circumstances.
- Contractors post operational delays to the website.
- When the contractors post the delay, the website is updated and push notifications are sent to subscribers via email and out through the app.
- Operational delays are on a per run basis – not on a geographic area like weather.

Bus Cancellations

- The contractors are responsible for posting cancelled routes in event of insufficient bus drivers.
- The contractors decide if the service is cancelled due to inclement weather.
- Inclement weather cancellations are posted by 6:30 AM.
- Cancellations are always determined in the morning and not on forecasts.

Communicating Delays/Cancellations

- www.mybigyellowbus.ca
- Email Notifications (subscribe in STS Parent Portal)
- App notifications via BusPlanner Delays for android & apple
- For parents/guardians and administrators.



Communications

- Publication of STS News Updates
- Publication of quarterly one page updates which provide an at-a-glance overview of key performance metrics and what is happening at STS.
- Publication of annual reports
- Ongoing social media presence and safety messaging.

Update on the Annual Report

- The Annual Report sets out the major activities of STS.
- The draft annual report is in progress and expected to be released early in the new year.

Presented To:

Thames Valley District School Board, Board of Trustees, November 24, 2020

London District Catholic School Board, Board of Trustees, Date Pending

Presented By:

Maureen Cosyn Heath, Chief Administrative Officer

Southwestern Ontario Student Transportation Services